General osTicket Server Administration Notes

Server Layout

osTicket is currently running via Apache located at `/var/www/html/` with the database located in a docker container running MariaDB called "osticket_db".

The apache config file is located at `/etc/apache2/sites-available/000-default.conf` deriving from the base apache config. While configuring the site, I attempted to assign the site location to somewhere other than `/var/www/html`, but I am not very skilled with Apache and couldn't get it working properly.

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